Service Information-TB

Recharge yourself **MG**

No.：SI-TB2022081501
Date：15-08-2022

From: Technical support team, MG Motor Europe
To: Aftersales Technical Managers and Aftersales Managers in MG Authorized Repair

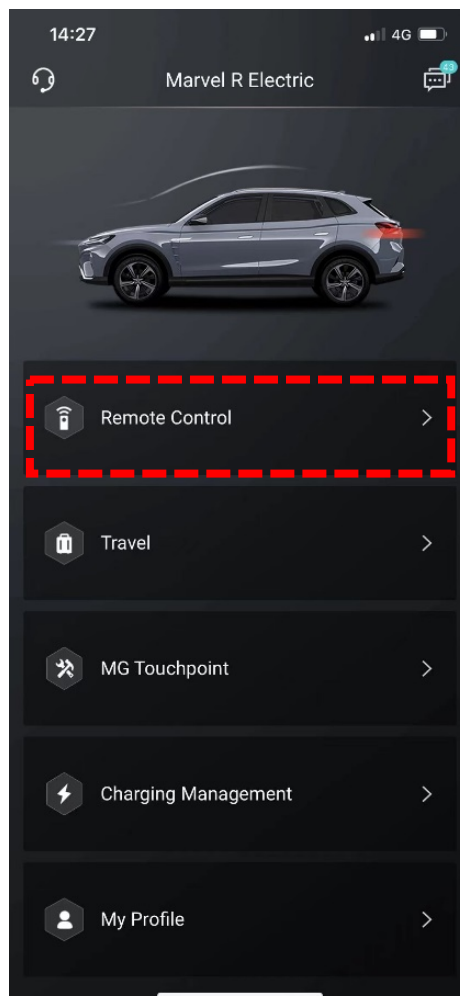## SUBJECT：i-smart account unbind process
Vehicle Model： EZS MCE, MG5, Marvel R
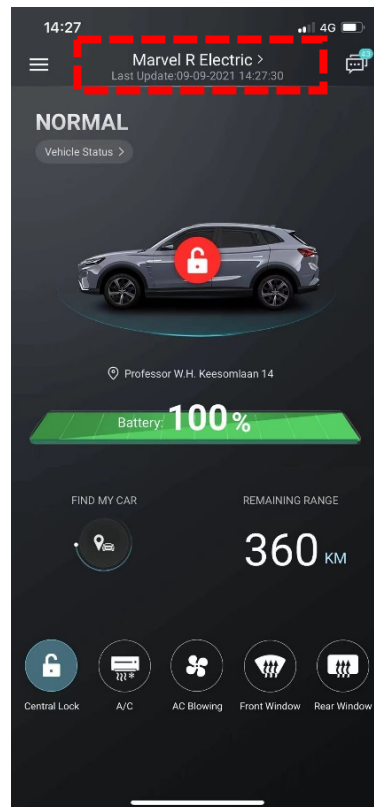
Description of Situation

This bulletin will explain how to unbind the i-smart account with the vehicle.
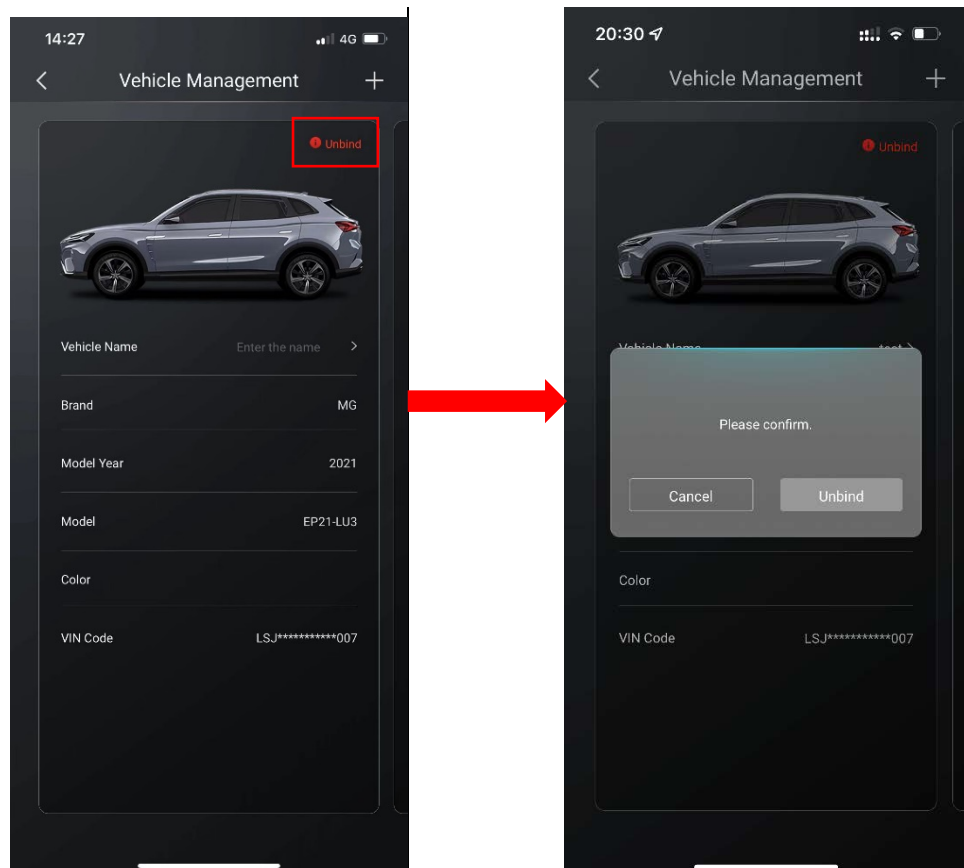
Operation

1. Log into the app by ismart account and click the button 'Remote Control' to access the vehicle to be unbind

Recharge yourself

2. Click the vehicle at the top of the menu

3. Press the unbind button and confirm

Recharge yourself (MG)

Note: If your account is bound to multiple vehicles, you can swipe left and right to choose the vehicle to be unbound in the 'Vehicle Management' page.

4. Fill in the email address or phone number and verification code to unbind the ismart account to the vehicle.
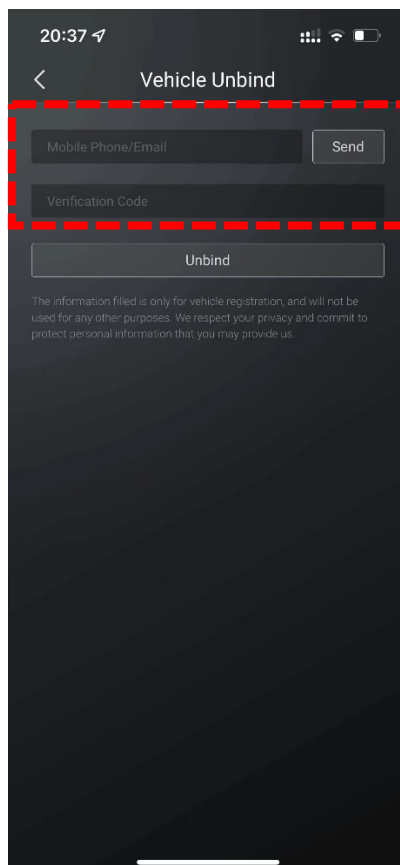
Note: If the customer doesn't know the current i-smart account which is bound to the vehicle, please send an email to techsupport@mgmotor.eu **and describe the unbind request along with the VIN of the vehicle, it will be handled in two days.**

Editor	Reviewer	Approver
zhouxuan	*jinkaixuan*	*jinkaixuan*
15/08/2022	15/08/2022	15/08/2022

END

Please don't hesitate to email to techsupport@mgmotor.eu, if you have any questions.